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295860

STATE OF SOUTH CAROLINA

DEC 07 2020

(Caption of Case)

Example: Application for a Class C Charter Certificate from  
John Doe dba Doe's Limo

PSC SC  
CLERK'S OFFICE

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

TRANSPORTATION COVER SHEET

Request by R&M Charlotte LLC dba Two Men  
And A Truck of Charlotte to amend tariff and  
increase rates.

DOCKET 2020-284 T  
NUMBER: ~~2018~~ - ~~244~~ - T

If this is your first time filing an application with the PSC, you will not have a Docket Number. The Commission will assign one to you. If you have filed with the Commission before, a Docket Number was assigned and should be entered above.

(Please type or print)

Submitted by: William M Moore III

Telephone: 704-361-8529

Address: 3653 Trailer Drive

Fax:

Charlotte NC 28269

Other:

Email: tripp.moore@twomen.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

NATURE OF ACTION (Check all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Application - Class A/A Restricted   | <input type="checkbox"/> Request for Name Change on Certificate                   |
| <input type="checkbox"/> Application - Class C Taxi   | <input type="checkbox"/> Request to Amend Scope of Authority                      |
| <input type="checkbox"/> Application - Class C Charter  | <input checked="" type="checkbox"/> Request to Amend Tariff (rate increase, etc.) |
| <input type="checkbox"/> Application - Class C Charter Bus  | <input type="checkbox"/> Request to Amend Passenger Limit                         |
| <input type="checkbox"/> Application - Class C Non-Emergency  | <input type="checkbox"/> Request  |
| <input type="checkbox"/> Application - Class C Stretcher Van  | <input type="checkbox"/> Exhibit  |
| <input checked="" type="checkbox"/> Application - Class E Household Goods   | <input type="checkbox"/> Late-Filed Exhibit                                       |
| <input type="checkbox"/> Application - Class E Hazardous Waste  | <input type="checkbox"/> Letter   |
| <input type="checkbox"/> Application  | <input type="checkbox"/> Proposed Order   |
| <input type="checkbox"/> Request for Extension to Comply with Order   | <input type="checkbox"/> Publisher's Affidavit                                    |
| <input type="checkbox"/> Request for Order Granting Authority to Obtain a Certificate of Public Convenience and Necessity to be Rescinded | <input type="checkbox"/> Reservation Letter                                       |
| <input type="checkbox"/> Request for Cancellation of Certificate  | <input type="checkbox"/> Response   |
| <input type="checkbox"/> Request for Suspension   | <input type="checkbox"/> Return to Petition                                       |
| <input type="checkbox"/> Request for Reinstatement  | <input type="checkbox"/> Other: _____   |

MAIL / DMS  
PSC SC

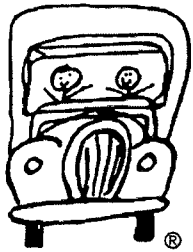
DEC 08 2020

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If you have any questions about this form, please contact the PUBLIC SERVICE COMMISSION at 803-896-5100.

Print Form

Reset Form



# TWO MEN AND A TRUCK®

3653 Trailer Drive  
Charlotte, NC 28269.

"Movers Who Care®"

[www.twomen.com](http://www.twomen.com)  
704.525.0555

Public Service Commission  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

RE: Tariff amendment and rate increase by R&M Charlotte, LLC

To Whom It May Concern:

We are filing to amend our tariff to reflect updated rates and valuation coverages. The filing marks nearly nine years since our last request for a rate increase. These rate changes reflect the increased cost of doing business that have occurred over this time period and to allow for more price flexibility for the customer. The rates we are proposing would fall under a maximum rate charging scenario that allows the sales team and customer to discuss optimal rates for their upcoming move based on time of year, availability of labor and a holiday rate that allows us to pay our employees a premium rate on national and state holidays. Due to the proposed rate increase, we recognize that it could make it more financially straining on the customer so we propose to drop our two-hour minimum to a one-hour minimum plus the applicable service fee to get the crew to the load site. These are noted in Section 1.1

The second part of the filing has to do with valuation coverage changes. We currently offer valuation at no additional charge, but it seems to be confusing to the customer when we try to explain "actual cash value" through depreciation terms based on the age of the article. We propose to change our valuation process to an option that the customer chooses at the start of their move for either Basic Valuation or Full Valuation Coverage. Basic is rate at \$.60/lb and included with the rate. Full is rate at \$4/lb and carries an additional charge based on the estimated weight of the articles being move. We also propose extending the claims declaration period from 96 hours to 9 months to mirror the federal requirements on interstate move. These are further explained in Section 3.1 and the Addendum form is located on page 13 of the proposed tariff.

We respectfully request that these changes be allowed to our tariff so that we can continue to provide the highest quality of service by hiring the highest quality employees to service our customers. Thank you for your time and consideration in this matter.

Sincerely,

William M Moore III, Managing Member  
R&M Charlotte, LLC dba Two Men And A Truck of Charlotte and Rock Hill